

## SADiE 6.1.13 Software Update & Digital Signatures

### **FAQ : Windows 7 says the SADiE drivers are unsigned**

From version 6.1.13 onwards, the SADiE drivers must be signed in a different format – “SHA2/SHA256” – in order to work on Windows 10.

These will work on Windows 7, but only if the Windows 7 installation has a particular update that allows it to recognise the new style digital signatures. Under normal circumstances, Windows 7 will have been updated to include this feature, but if for instance this update has failed, or if the user has turned off updates, then the SADiE software won't work – the error message could be “Error 2000” and that no drivers have been found.

If you open Device Manager and select “Show Hidden Devices” from the View menu and look in the “Opus” section you will see error messages in the properties for these devices saying that “Windows cannot verify the digital signature for the drivers.....”.

The solution is to manually install the Windows update.

This Microsoft technical article explains this..

<https://technet.microsoft.com/en-us/library/security/3033929>

The KB3033929 update can be downloaded through Windows update on the computer, or for 64bit Windows 7, it can be directly downloaded from this page..

<https://www.microsoft.com/en-gb/download/details.aspx?id=46148>

The Windows 7 installation will need to have Service Pack 1 installed before accepting this update.

SP August 2018